

C1.3 (Without Smart Phones) - Instructions to Connect (*Instructions for those without a smartphone or without an installed hearing aid app*)

Retrieve from the basket in the Narthex (with assistance of the Deacon on Duty if needed)—

1. A receiver, which looks like a small black box.
2. A neck loop OR an ear hanger. Virtually all hearing aids have a tele-coil setting compatible with the neck loop, and it provides better sound.
3. Plug the neck loop, ear hanger, or a wired headphone into the receiver. If using an ear hanger, it goes on the “good” ear used for telephone calls.

Confirm the audio setup

1. Make sure the receiver is working. Turn the dial to the ON position. If the LED turns solid green, it’s working. If the LED flashes or stays off, do one of the following:
 - a. Find another receiver that is working and set aside the nonworking receiver, OR
 - b. Replace the AA batteries in the receiver. Open the back door and gently pull on the satin fabric strip to remove the dead batteries. Put fresh batteries on top of the fabric strip and close the compartment.
2. You should hear the sanctuary. This sound will vary. Before the prelude, there may be no audio from the sound system.
3. If the receiver is working but there is no sound, replace the hearing aid batteries. (It is not unusual to forget to replace batteries.) Be careful to use the correct battery size. They have color-coded tabs.

Extra supplies in the basket:

1. Spare hearing aid batteries (available in sizes 10, 13, and 312).
2. Spare AA batteries for receivers.